

Whitelisting

If you are running into an issue where your members are not receiving emails from the system (email newsletters, approval requests, etc), you may need to have your members whitelist the domain and IP for the system itself. Please feel free to forward this document on to those IT teams/administrators:

1. Add this IP address to the whitelist: 23.100.23.1.
2. Add these domains to the whitelist:
 - a. Cict.net
 - b. nwgaresa.net

Thank you!
Crescerance Customer Support